

Client Triage

Efficient and rapid care, with steps and actions tailored according to the patient's needs.



The client can complete the survey online or in-person with the provider:

In-person

1



After answering the questions with the patient, the provider can refer and also invite them to register in the HIPAA-Secure online portal (Adaptive Telehealth).

2



Treatment can be continued through the HIPAA-Compliant platform (Adaptive Telehealth), where the patient has assistance and access to the following assessments needed for their case.

Online

1



Patient can answer triage questions online, following the provider's instructions.

2

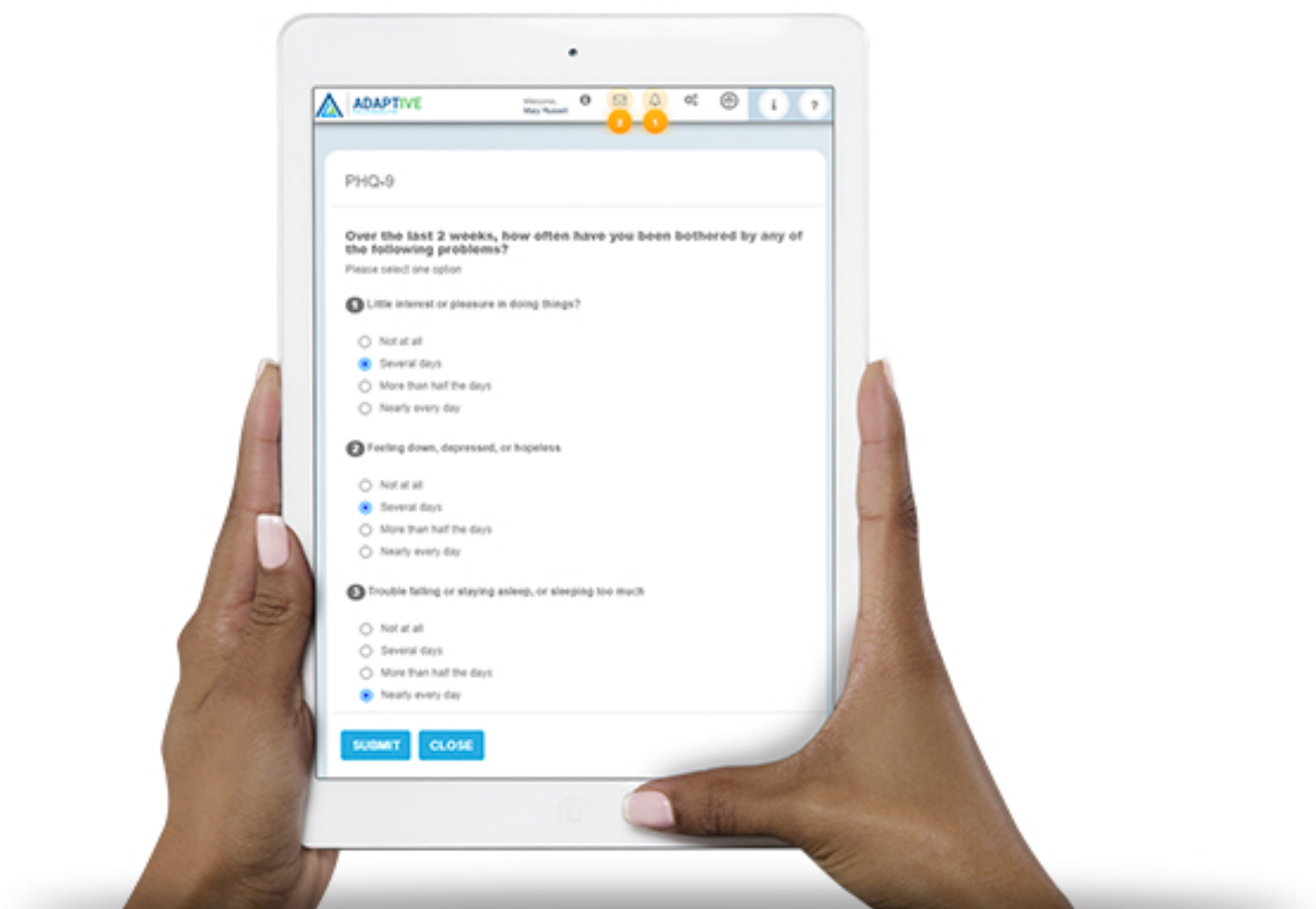


According to the score, the patient receives information and assistance through video meetings, text chat, workbooks, videos, or through many other online tools and solutions available.

3



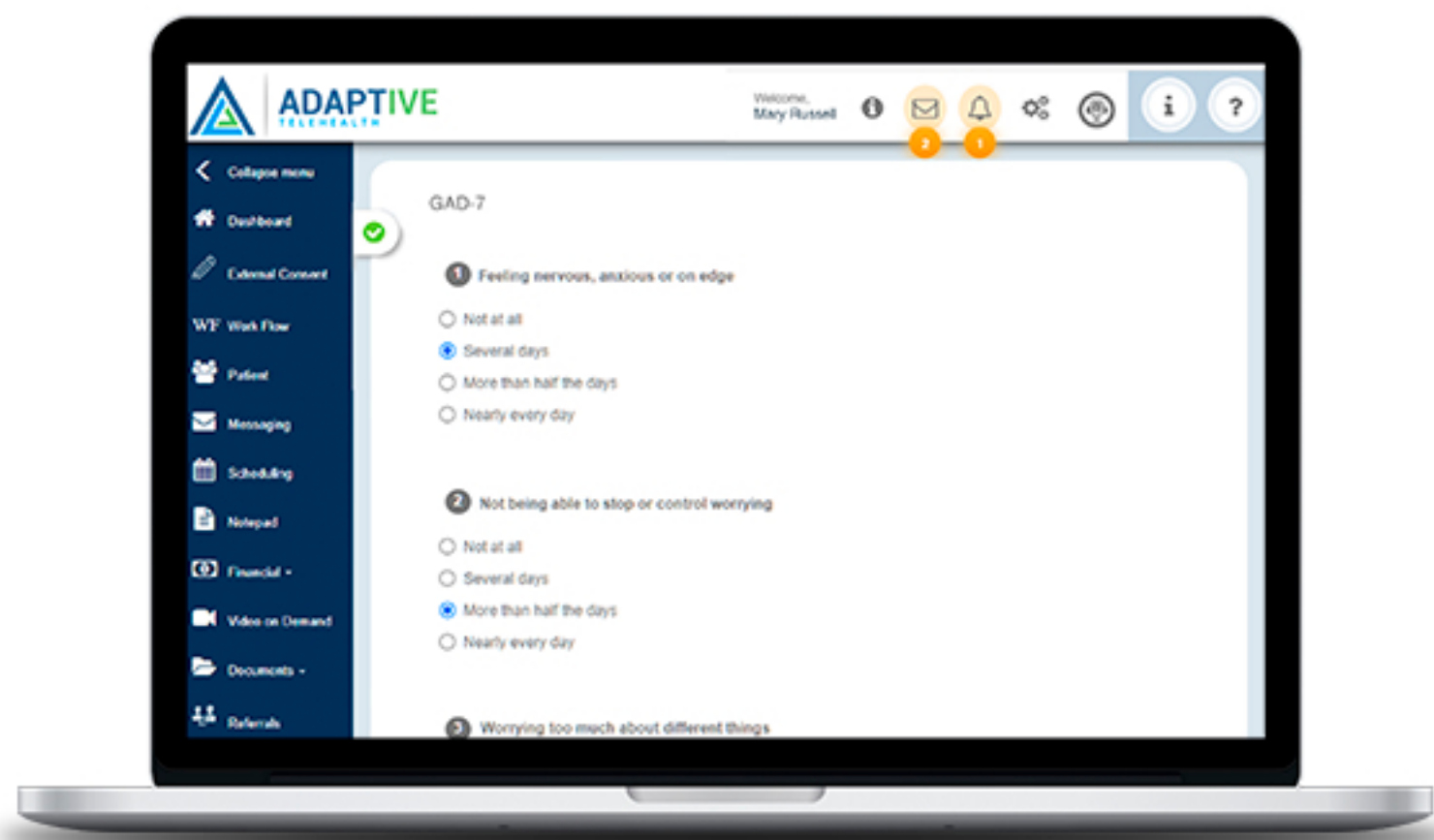
Through the patient chart, the provider monitors the triage score and defines strategies and actions to the treatment progress.



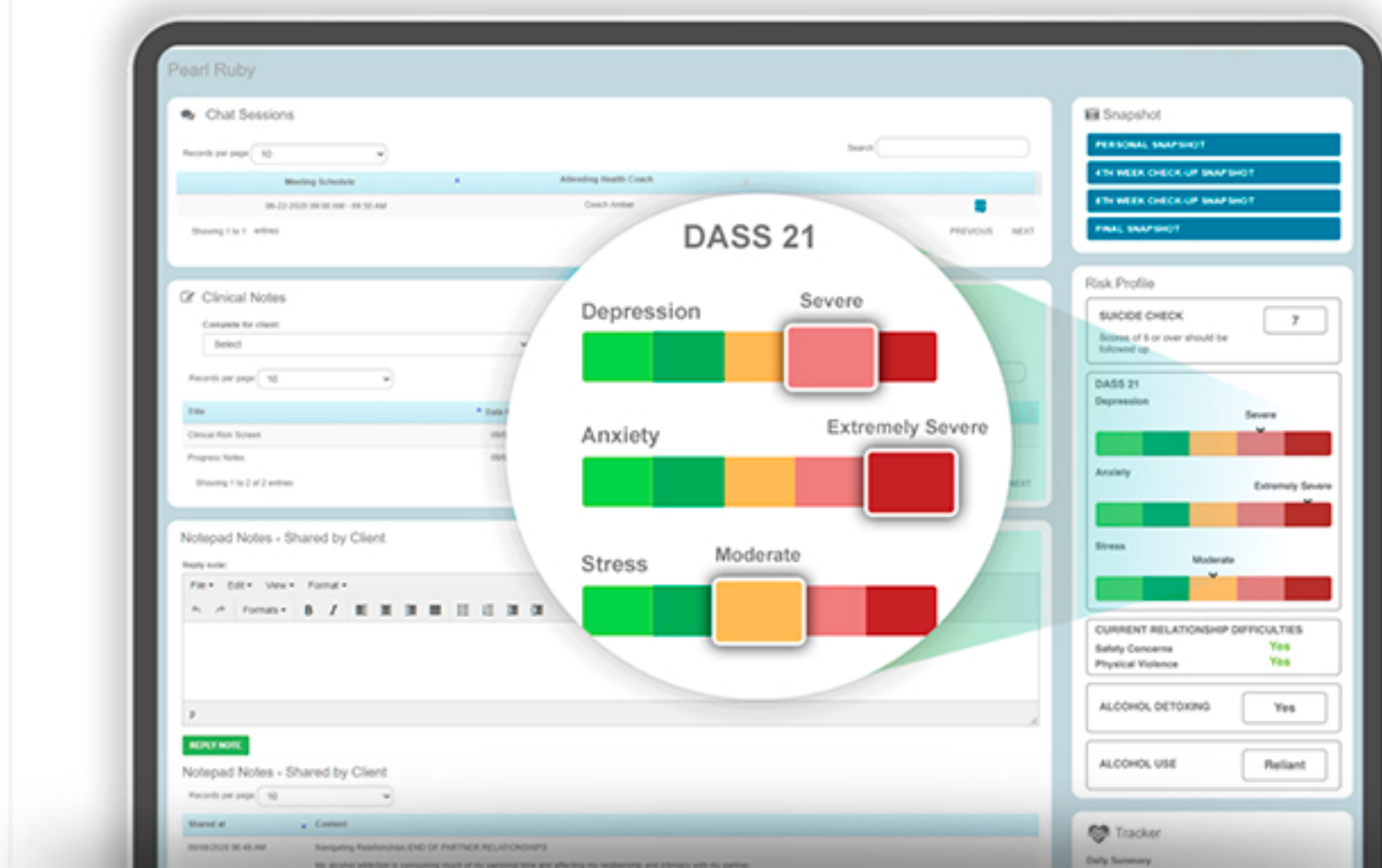
Make available questionnaires like PHQ-9, GAD-7, DASS-21, DSM-5, Adapted ASAM, and MAST to have important information about your patient and provide self-help.



According to the score obtained in each questionnaire, Adaptive Telehealth directs the patient to schedule an appointment, video meeting, text chats, conferences, library, and workbooks, or even referral the case to another provider.



Customize surveys and workflows to suit your use case.



In the patient chart, check the risk profile according to the triage process.

Not sure where to begin?

We are always here for you. If you have any questions, our support team is happy to talk.

Contact Us