



Branding

Our platform was designed to mirror your company's brand identity and to create the best image of your company in your client's mind. Click on the link below to see more details.

- [Branding Options, White Label](#)



Controls

Granular management control of users, features, forms, documents, workflows and more. Click on the link below to see more details.

- [Permission-based management](#)



Custom Views & Databases

Create your own fields to match your mission, use fields in different role views and customize reports from your database. Click on the link below to see more details.

- [Custom Views & Databases](#)



Documentation

Document sharing, online signatures and auto-fill options make patient paperwork and clinical documentation easier, thorough, and more efficient.

- [42 CFR Part 2 Compliance](#)
- [Audit trails](#)
- [Autosave](#)
- [Backups](#)
- [Custom clinical notes](#)
- [Document storage](#)
- [Notepad \(administrative\)](#)
- [Secure public "contact us" form](#)
- [Signature function](#)
- [Therapy notes](#)
- [Treatment plans](#)
- [Custom Registration Processes](#)
- [Document Sharing](#)
- [Documents to database](#)
- [Import data - one-time or ongoing integration](#)
- [Folders](#)



Interoperable

Compatible with smartphones, PC, Mac, tablet, and iPad, SIP video and telephony.

- [Interoperability](#)



Laws & Ethics

Compatible with smartphones, PC, Mac, tablet, and iPad, SIP video and telephony.

- [Laws/ethics updates](#)
- [Telehealth Compliance](#)
- [Training](#)



Patient Monitoring & Chronic Care Management

Easy access to patient data, ability to better manage chronic conditions, lower costs, and efficiencies increase.

- [Laws/ethics updates](#)
- [Telehealth Compliance](#)
- [Training](#)



Roles

Set different roles with automated permissions and role configurations.

- [All Roles](#)
- [Supervisor](#)



Support

Personalized support is available via chat, phone and video to help you with training, set up and ongoing support.

- [Adaptive Telehealth Support](#)



Advanced Forms

Highly customizable forms, content displays and workflows.

- [Advance Forms/Shareable Forms](#)
- [Public Forms](#)
- [Consent Form](#)
- [DSM-V Forms / DSM-V Store](#)



Communicator

Multiple options to talk and share information with your client. Real-time or on not. Click on the links below to see more details.

- [Clinical Chat](#)
- [Document sharing](#)
- [Messaging](#)
- [SMS-Text Messaging](#)
- [Video Conferencing](#)
- [Instant Messaging - Chat](#)
- [Video Conferencing](#)
- [Video Conferencing/Video on Demand](#)
- [Client/Provider Group Forums](#)



Custom Apps

Customizable iOS and/or Android App with the HIPAA-secure Adaptive Telehealth features, your company logo and branding and any additional custom workflows. Click on the link below to see more details.

- [Create Your Own App iOS/Android App](#)



EHR / EMR

Automated and interoperable features designed to meet your ever-changing business requirements.

- [Interoperability](#)
- [Medical billing module](#)
- [ONC Certified EHR](#)



Financial

Automate patient invoicing, collections, insurance billing & enforce financial policies.

- [Invoicing & financial workflows](#)
- [Merchant Service options](#)
- [Quickbooks integration](#)
- [Health Insurance Billing +](#)
- [Payment status](#)



HIPAA

Adaptive Telehealth has been a leader in HIPAA compliance from its inception in 2013. The Adaptive Telehealth platform has passed extensive scrutiny from multiple state governments and healthcare organizations because of our administrative, physical and technical controls, privacy policies and security-minded corporate culture.

- [HIPAA-Security](#)



Referral Workflows

Connect referral sources to an efficient referral system that auto-documents and tracks the referral. Route referrals to the right place and reduce paperwork with the autofill features. Ask about our directories.

- [Referral System](#)



Scheduling

Make it easy for patients & staff to schedule, pay, and communicate status changes. Automate routine workflows and enforce policies.

- [Scheduling](#)



Workflows & Workflow Module

Combinations of forms, usage controls, labels and custom database creates the ability to mirror in-person workflows.

- [Customizable Workflows](#)



Additional Features

More strategic functionalities to improve your business.

- [Reporting](#)
- [Timer](#)
- [Content Management System](#)
- [DSM-5 Diagnostic Checklists](#)
- [Online Store](#)
- [Provider Directories](#)
- [Triage system](#)
- [Community Forum](#)
- [Patient File \(Records\)](#)
- [FAQS](#)
- [Library](#)
- [Parental Consent](#)
- [Insurance Clearinghouse](#)
- [Surveys](#)
- [iTour](#)
- [To Do List](#)
- [Custom Welcome Message](#)
- [Cookies Switch](#)
- [Homework](#)
- [Workbooks](#)